



## **Emergency Medical Service**

Introducing a new emergency medical service that ensures that you get immediate medical attention when you are ill or suffer an injury.

If your vehicle is subscribed to the EQSTRA roadside assistance program, you automatically qualify for this complimentary service.

To access the service, call 0861 377 872. Remember to have your vehicle registration handy.

The caller will be provided with any necessary pre-emergency medical instructions until a medical team arrives at the scene.

A member may be repatriated, by road or by air, to the most suitable medical facility equipped to manage their condition. If a member needs specialist diagnostic or clinical procedures, they may be transferred to an alternative medical facility where specialist care can be performed.



Have a medical emergency? Call 0861 377 872 Select option 1, then option 3 If any minors or dependents are left stranded due to a medical emergency, arrangements will be made to accompany them to their residence or alternative place of safety.