

ROADSIDE ASSISTANCE

Eqstra is here to assist you in the event of a mechanical breakdown or when you require any type of roadside assistance.

Please contact us as your safety is our top priority.

Eqstra's contact centre agents are here to assist you 24/7 on:

0861 377872 (0861 EQSTRA)

Updating your driver details:

To ensure a full-service experience, please update your driver details using the driver details update functionality on our driver app.

Download our **Fleet App**



Visit us at www.efm.co.za



Please display the "DO NOT TOW" sticker predominantly on your vehicle.

Never allow any towing agent or persons that have not been dispatched by Eqstra to tow or remove your vehicle.

ROADSIDE ASSISTANCE

The following services are included:

- Locksmith services
- Flat battery
- Flat tyre change
- Vehicle runs out of fuel (10L at your cost)
- Vehicle towing services (mechanical)
- Safe vehicle storage
- Safe transportation for you and your passengers to the closest place of safety – please advise the contact centre agent if there are passengers travelling with you
- Please advise the contact centre agent if you are towing a trailer/boat/caravan/bowser
- Medical assistance
- Take Me Home service – 6 transfers per annum, in the driver's vehicle
- Stand by Me – guarding service, in the event of a breakdown where the driver feels unsafe whilst waiting for roadside assistance personnel to arrive