

FULL MAINTENANCE RENTAL

Your vehicle is financed by Eqstra under the Eqstra Full Maintenance Rental Product (FMR).

FMR covers finance, maintenance, servicing and tyre replacement, vehicle licencing and traffic fine management.

If you have any queries relating to your vehicle, for example, expired vehicle licence, query on a traffic fine, or where to service your vehicle, Eqstra's contact centre agents are here to assist you 24/7 on:

0861 377872 (0861 EQSTRA)

Updating your driver details:

To ensure a full-service experience, please update your driver details using the driver details update functionality on our driver app.

Download our **Fleet App**



Visit us at www.efm.co.za



As a driver, you will NEVER be required to make a payment for any work done on your vehicle.

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- Servicing of the vehicle as per the vehicle manual, fair wear and tear maintenance and repairs to the vehicle, please refer to the maintenance leaflet
- Replacement and maintenance of tyres (if selected by your company), please refer to the tyre leaflet
- Initial registration and the management of the annual licencing of the vehicle for passenger and light commercial vehicles
- 24/7 roadside assistance (if selected by your company), please refer to the roadside assistance leaflet
- Management of traffic fines—all traffic fines are redirected to you as the driver
- Cross-border authorisation (with permission from your fleet manager)

Eqstra will require the following for cross-border authorisations:

- Vehicle registration number
- Full names and surnames of the driver
- Copy of the driver's licence
- Destination/s
- Departure and return dates from and to South Africa
- Telephone and e-mail contact details

Take care of your vehicle as non-fair wear and tear damages, including any insurable damages are not covered by Eqstra and will be recharged to your company.