

FULL MAINTENANCE RENTAL

Your vehicle is financed by Flexifleet under the Flexifleet Full Maintenance Rental Product (FMR).

FMR covers finance, maintenance, servicing & tyre replacement, vehicle licencing and traffic fine management.

If you have any queries relating to your vehicle, for example, an expired vehicle licence, query on a traffic fine, or where to service your vehicle, Flexifleet's contact centre agents are here to assist you 24/7 on:

OFFICE HOURS

+267 398 0329

AFTER HOURS

+267 77 474 057

+267 77 090 0346

REMEMBER: AS A DRIVER, YOU WILL NEVER BE REQUIRED TO MAKE A PAYMENT FOR ANY WORK DONE ON YOUR VEHICLE.

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- Servicing of the vehicle as per vehicle manual and fair wear and tear maintenance and repairs to the vehicle, please refer to the maintenance leaflet.
- Replacement and maintenance of tyres (if selected by your company), please refer to the tyre leaflet.
- Initial registration and the management of the annual licencing of the vehicle for passenger and light commercial vehicles.
- 24/7 roadside assistance (if selected by your company), please refer to the roadside assistance leaflet.
- Management of traffic fines, all traffic fines are redirected to you as the driver.
- Cross-border authorisation (with permission from your fleet manager).

Flexifleet will require the following for cross-border authorisations:

- Vehicle registration number
- Full names and surnames of the driver
- Copy of the driver's licence
- Destination/s
- Departure and return dates from and to Botswana
- Telephone and e-mail contact details

Take care of your vehicle as non-fair wear and tear damages, including any insurable damages are not covered by Flexifleet and will be recharged to your company.