

# FULL MAINTENANCE RENTAL

Your vehicle is financed by Eqstra Fleet Management under the Full Maintenance Rental Product (FMR).

FMR covers finance, maintenance, servicing & tyre replacement and vehicle licencing.

If you have any queries relating to your vehicle, for example, expired vehicle licence, or where to service your vehicle, Eqstra Fleet Management's contact centre agents are here to assist you 24/7 on:

## OFFICE HOURS

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+268 76 171 047

## AFTER HOURS

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+27 861 377 872 (0861 EQSTRA)

**REMEMBER: AS A DRIVER YOU WILL NEVER BE REQUIRED TO MAKE A PAYMENT FOR ANY WORK DONE ON YOUR VEHICLE.**

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- Servicing of the vehicle as per vehicle manual and fair wear and tear maintenance and repairs to the vehicle, please refer to the maintenance leaflet.
- Replacement and maintenance of tyres (if selected by your company), please refer to the tyre leaflet.
- Initial registration and the management of the annual licencing of the vehicle for passenger and light commercial vehicles.
- 24/7 roadside assistance (if selected by your company), please refer to the roadside assistance leaflet.
- Cross border authorisation (with permission from your fleet manager).

Eqstra Fleet Management will require the following for cross border authorisations:

- Vehicle registration number
- Full names and surnames of the driver
- Copy of the driver's licence
- Destination/s
- Departure and return dates from and to Eswatini
- Telephone and e-mail contact details

Take care of your vehicle as non-fair wear and tear damages, including any insurable damages are not covered by Eqstra Fleet Management and will be recharged to your company.