

MAINTENANCE MANAGEMENT

Eqstra Fleet Management is responsible for the authorisation and payment of all standard services, maintenance and tyre replacement on behalf of your company.

If you have any queries relating to the servicing, maintenance or tyre repair/replacement Eqstra Fleet Management is here to assist you 24/7 on:

OFFICE HOURS

+268 76 171 047

AFTER HOURS

+27 861 377 872 (0861 EQSTRA)

REMEMBER: AS A DRIVER YOU WILL NEVER BE REQUIRED TO MAKE A PAYMENT FOR ANY WORK DONE ON YOUR VEHICLE.

MAINTENANCE MANAGEMENT

It's up to you to have your vehicle regularly serviced.

Check the manual in your vehicle and ensure that your vehicle is serviced as per the stipulated service intervals.

Our Eqstra Fleet Management maintenance agents are available to assist you. You may request an Eqstra Fleet Management agent to make a booking on your behalf.

Should your vehicle be out of warranty, Eqstra Fleet Management may elect to service/maintain the vehicle at a non-franchised service centre.

When delivering your vehicle to the service centre, please notify the service agent that the vehicle is managed through Eqstra Fleet Management and that they should contact Eqstra Fleet Management to obtain authorisation prior to commencing with the work.

Please ensure that your service manual is stamped by the service centre upon completion of the work.